



ID	Method of Contact	Complaint Date	Complaint Time	Nature of Complaint	Team Member Receiving Complaint	Details of Complaint	Action taken by Wollar Solar Developments	Is Complaint considered closed	Sign off for closure
WSF-92	Web	24/8/2023	3.50 pm	Traffic	Elizabeth Picker	Resident concern of driving behaviour related to two freight trucks travelling towards Wollar Solar Farm which caused resident to slow down and move to the side of the road.	The project team promptly reported the concerns to the on-site management and logistics teams and our subcontractor and delivery suppliers were immediately notified. WSD takes concerns of public safety very seriously and are committed to enforcing controls to minimise these risks. The Contractor has reinforced the Traffic Management Plan and Drivers Code of Conduct with delivery driver companies. Both WSD and some Suppliers have commenced undertaking surveillance at random on roads around Wollar Solar Farm as an additional control to review driver behaviour. In addition, the daily 'prestart' meetings on site will include reinforcement to all site workers throughout the duration of the project on the importance of driving to the conditions of the road.	YES	SM

Wollar Solar Farm

Complaints Register: Updated 29 February 2024



WSF-86	Phone	24/3/2023	4:23 pm	Traffic	Elizabeth Picker	A near-miss traffic incident on Barigan Road was reported between a ute and livestock. A second vehicle then had to break suddenly to avoid colliding with the first stopped vehicle. The person reporting the incident indicated that all the required road side warning signs for the movement of cattle were in place.	Contractor notified. Incident discussed in pre-start meeting and further warnings about looking out for signs and slowing down for livestock. The person making the complaint has been provided with project managers phone number and will communicate future livestock movements that may impact traffic, then the project manager will disseminate this information to workers on site.		
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